

16 February 2016

ITEM: 6

Health and Wellbeing Overview and Scrutiny Committee

Learning Disability Health Checks

Wards and communities affected:

All wards

Key Decision:

Not applicable

Report of: Alison Cowie, Head of Commissioning, NHS England Midlands and East (East)

Accountable Head of Service: Alison Cowie, Head of Commissioning, NHS England Midlands and East (East)

Accountable Director: Alastair McIntyre, Locality Director, NHS England Midlands and East (East)

This report is Public

Executive Summary

This report provides an update on the action plan to improve delivery of the enhanced service agreement with GP practices in Thurrock to deliver LD health checks.

1. Recommendation(s)

1.1 The Health Overview and Scrutiny Committee are asked to note the progress with LD Health Checks by Thurrock GP Practices and future commissioning plans.

2. Introduction and Background

2.1 An update on this topic was presented to HOSC on 1 December 2015. This report gave background to the LD Health Check enhanced service (ES) agreement, performance in relation to delivery for Thurrock practices and an action plan to improve performance.

3. Issues, Options and Analysis of Options

3.1 Appendix 1 shows the levels of activity as per CQRS (the system used to pay GP practices for this enhanced service agreement). Despite there being considerable improvement and activity undertaken in Quarter 3, uptake of LD Health Checks is remains unacceptably poor within Thurrock.

- 3.2 NHS England continues to follow up performance with practices with a series of telephone calls. It should be noted that Quarter 3 performance was 2% up on 2014/15 Quarter 3 performance.
- 3.3 Updates on the action plan are within Appendix 2. In December 2015, NHS England reissued the ES to all practices and clarified how practices should be recording this on their systems. We followed this up with a phone call to every practice to discuss delivery. The key issues that we have found are:
- The majority of practices are committed to delivery and expect to deliver by the end of March 2016.
 - Some practices believe that the numbers of patients eligible for a check may be too high. Practices are reviewing their list.
 - The wrong READ codes have been used on the clinical systems. CQRS (the payment system which we take our data from) has not identified that the check has been completed. Practices are updating their systems.
 - Practices are not declaring the activity properly on CQRS, therefore a nil return is made. Practices are talking to CQRS about this.
 - Some practices missed the training that was put on earlier this year.
- 3.4 A number of practices have confirmed that they do not wish to sign up or no longer wish to be signed up to the ES. We have engaged with another provider, South Essex Partnership NHS Trust (SEPT) to pilot a step in service for us and deliver health checks for this year only. SEPT are also providing training to practices who have told us that this is the key reason for not delivering. This activity will show up in Quarter 4. They are currently providing support to the following practices:

F Code	Practice Name
F81206	The Shehadeh Medical Centre
F81110	The Health Centre, Tilbury
F81691	East Tilbury Medical Centre
Y02807	Thurrock Health Centre
F81137	Orsett Surgery
F81198	The Surgery, Horndon on the Hill
F81155	Balfour Medical Centre
F81192	Stifford Clays Medical Practice

- 3.5 NHS England has spoken with Thurrock CCG with regards to what they can do to assist with promoting this with their member practices. The CCG will:
- Raise with practices at visits being conducted by their primary care team;
 - Consider at their February Board meeting;
 - Receive reports from NHS England at their meetings.
- 3.6 NHS England has set up an East wide group to look at the long term arrangements for LD Health Checks. Thurrock CCG is not going to take part in this group because they are working with NHS England on arrangements so that the CCG can lead this issue from 1 April 2016.

4. Reasons for Recommendation

4.1 This paper is for information only, therefore no recommendations are made.

5. Consultation (including Overview and Scrutiny, if applicable)

5.1 Not applicable.

6. Impact on corporate policies, priorities, performance and community impact

6.1 Not applicable as NHS England commissioned service.

7. Implications

7.1 Financial

Not applicable as NHS England commissioned service.

7.2 Legal

Not applicable as NHS England commissioned service.

7.3 Diversity and Equality

Not applicable as NHS England commissioned service.

7.4 Other implications (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

Not applicable.

8. Background papers used in preparing the report

None.

9. Appendices to the report

- Appendix 1 – 2015/16 Activity to Quarter 3
- Appendix 2 – Action Plan

Report Author

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